



Tango, Inc.

Micronesia Mall Stadium Theatres Agana Center Stadium Theatres

ATTN; DPHSS (PCOR2Plans@dphss.guam.gov)

Hafa Adai Director DeNorcy:

In presenting this reopening plan after this unprecedented shutdown, Tango Theatres has considered all aspects of operations.

Due consideration were given to sanitation, hygiene, distancing food and beverage operations and employee health and hygiene were integral parts of Tango's reopening plans.

Considerations have been placed on when to bring employees back and how to protect employees and guests once they are working.

Cognizant of local directives, the guidelines are also based on the reopening standards recommended and approved by the National Association of Theater Owners of which Tango Theatres, is a member.

PRE REOPENING

- Agana and Micronesia Mall Stadium Theatres have been thoroughly cleaned, sanitized and disinfected
- Special attention were placed in sanitizing high contact areas such as handrails, door handles, push bars, waste receptacles and restroom fixtures were sanitized. Same goes for all surfaces, regardless whether they are rarely touched by employees or guests
- Guam Exterminators checked to see that the facilities are rodent-free
- HVAC systems have been inspected and are functioning properly
- ADA devices have been thoroughly cleaned
- Auditorium seats have been cleaned and sanitized
- Restrooms have been cleaned and sanitized
- Thorough inspection of food items with strict compliance to all HAACP and ServeSafe protocols including gloves for all snack bar employees
- Cleaning and sanitizing protocols have been established including training/management of the protocols.
- Mitigation standards put in place to limit contact between theatre staff and guests. Credit/Debit card payment options will be offered at the box office and at the concessions to limit theatre staff/guest contact. Sanitize hands between each monetary transaction.

- Suppliers and delivery personnel have been notified to strictly comply with internal distancing requirements.

OPENING

Box Office

- NO MASK, NO ENTRY policy will be strictly implemented. Face masks and face shields are acceptable.
- POS machines, one person per machine will be strictly observed
- Guests' temperature will be taken before being allowed to buy movie tickets. Guests will also be reminded that another temperature check will be taken at the main entrance for them and their companions.
- Guests will not be allowed to buy tickets and they will also be denied entry should they have a temperature reading of 100 degrees Fahrenheit (38 degrees Centigrade) or higher. Guests will also be asked if they have been ill or have experienced any flu-like symptoms within the past 24-hours.
- Signage will be posted at the box office and at the entrances stating that no one with a fever or symptoms of COVID-19, is to be permitted in the theatre.

USHER/MAIN ENTRANCE

- A second temperature check for the guest and their companions will be conducted prior to entry at the lobby. Guests will not be allowed entry should they have a temperature reading of 100 degrees Fahrenheit (38 degrees Centigrade) or higher. Guests will again also be asked if they have been ill or have experienced any flu-like symptoms within the past 24-hours.
- Following the temperature check, guests will be asked to use hand sanitizer prior to entry
- Guests will be advised to proceed directly either to the snack bar or to the designated auditorium. No loitering will be allowed at the lobby area. 6 ft. distance between parties will be strictly observed
- Guests with children will be advised to follow the same protocol of wearing a face mask and 6 ft. distancing when at the theatre. Guests with children who are not following safety protocols will be asked to leave the premises

FOOD AND BEVERAGE

- Plexiglas barriers have been installed at every cash register at the snack bar.
- POS machines, one person per machine will be strictly observed. Separate cashier for cash handling. Sanitize hands between each monetary transaction
- Snack bar personnel are required at all times to wear masks and rubber gloves
- Strict hand washing practices will be required and employees will be trained on how and how often to wash hands
- Snack bar staff may be within 6 ft. if required but extra care will be taken

- Placement of 6 ft. distance markings while a staff will also be designated to monitor the wait line to ensure 6 ft. distancing is respected

CLEANING AND SANITIZING

RESTROOMS

- Restrooms will be checked, sanitized, and cleaned every hour
- Signage will be displayed at entry points reminding customers of proper hand washing and that extreme care should be observed in the restroom since this is a high contact area.
- Hand sanitizers are located at the entrance and at the sink area of the restrooms.
- Markings on floors and roping off every other urinal or stall will be implemented to ensure 6 ft. distancing

AUDITORIUMS

- Each auditorium will be limited to a 50% capacity to maintain and ensure social distancing
- There is a dedicated seating area for those at-risk with greater than 6 ft. distance
- There will be a 45 minute interval between screenings to allow ample time for staff to thoroughly clean and sanitize each auditorium.
- A staff will be assigned at the auditorium entrance to ensure that guests stay separated while waiting to gain entrance and entering/exiting the auditorium and that 6 ft. distancing is respected.
- High contact areas such as handrails, door handles, push bars, waste receptacles and restroom fixtures will be sanitized on a regular basis. Same goes for all surfaces, regardless whether they are rarely touched by employees or guests.

EMPLOYEE HEALTH AND PERSONAL HYGIENE

- Employees' temperature will be taken prior to clocking in. Employees will be advised to go home and seek medical help if their temperature reading is 100 degrees Fahrenheit (38 degrees Centigrade) or higher
- Employees will at all times, be required to wear a face mask
- Hand sanitizer will be readily available at high contact areas frequented by both employees and guests - the box office, snack bar, restrooms and employee break room
- Only 2 employees will be allowed in the break room at Micronesia Mall at one time while 4 employees will be allowed in the break room at Agana Theatres at one time
- Signage promoting proper hand washing and 6 ft. distancing will be posted in the break room.

- Close physical contact such as hugging, kissing and hand shaking will be discouraged
- Employees are required to report if they have been exposed to someone with COVID-19 virus symptoms or have been in contact or live with someone testing positive for the COVID-19 virus. Employees who have been exposed to the virus will be asked to quarantine for 14-days. A doctor's note is required from the employee before he/she is allowed to go back to work. Employee will not be scheduled until a doctor's note has been submitted
- Headsets and push-to-talk radios will be sanitized every shift. Employees are discouraged from sharing these and other objects that are near mouth or nose.

Thank you and Best Regards,

A handwritten signature in black ink, appearing to read 'Francisco Lanuza Jr.', with a stylized, looping flourish at the end.

Francisco Lanuza Jr. /General Manager
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